

# Air X True Wireless Earbuds

Model #: 14331, 14332, 14334, 14335, 14336, 1437, 14338, 14339

## Pairing and Powering Off Earbuds

### Notes for Pairing:

- Keep the distance between your smartphone and the Airbuds within 3 ft (for pairing only).
- Before attempting to pair, make sure that your smartphone or tablet's Bluetooth function is enabled under Settings. Specific pairing procedures will be different depending on different brands and models. For detailed information on pairing, please refer to your device's user manual.

**STEP 1:** Take Air X out of Charging Case and they will power on automatically. Alternatively, touching both Air X Multi-function buttons for 3 seconds will power on Air X, you will hear the sound 'Power On'

**STEP 2:** Open your smart device's Settings menu and activate Bluetooth pairing. Your smart device (tablet, smartphone, etc.) will perform a search for local Bluetooth enabled products; after a few seconds you will see 'AIRX' appear on the list.

**STEP 3:** Select 'AIRX' from the list. Once selected, your Earbuds are ready for use.\*

\*You may wish to only use one earbud (single mode) instead of using the pair together (dual mode). When this is the case, simply turn on the earbud you wish to use and follow the same steps while keeping the other earbud turned off. You will have the same general functionality.

### AUTO-PAIRING:

Once you have successfully paired your earbuds to a Bluetooth-enabled device, that device will remember and recognize your earbuds for automatic re-pairing. This means that the next time you wish to use your earbuds with that same smart device, pairing will happen automatically and without the need for you to revisit your device's Bluetooth display screen.

### Power Off Each Individual Earbud:

Place Air X in the Charging Case, Air X will turn off automatically. Alternatively, touching both Air X Multi-function buttons for 5 seconds will power off the earbuds, you will hear 'Power Off.' Air X will power off automatically if power is on for 3-5 minutes but not connected to any devices.

**Note:** *If your device's Bluetooth version is below version 2.1, you may need to enter the password '0000'.*

## Reading the LED Indicator

	<b>LED INDICATION</b>	<b>MEANING</b>
<b>AIR X</b>	LED flashes red/blue after holding multi-function button for 3 seconds.	The earbuds have just powered on and are in pairing mode.
	LED flashes red after holding multi-function button for 5 seconds.	The earbuds are powering off.
	LED flashes red once every 5 seconds.	The unit has low power and should be recharged.
	LED glows solid red.	The earbuds and/or case are charging.
<b>CHARGING CASE</b>	LED does not display any colors/light.	The earbuds and case are fully charged.
	LED illuminates and stays white.	The charging case is charging your Airbuds.
	LED screen shows flashing amount.	The charging case is charging via micro-USB cable.

## Functions & Actions

	<b>FUNCTION</b>	<b>ACTION</b>
<b>BLUETOOTH CALLING</b>	Caller ID	When receiving an incoming call, the number will be read aloud.
	Answer a call	Single click left or right earbud while receiving a call.
	End a call	Single click left or right earbud during a call.
	Reject/ignore a call	Press and hold left or right earbud for 2 seconds.
	Last number callback	To redial the last number in your smartphone's call history, triple click the right earbud. The number will automatically dial.
<b>MUSIC &amp; AUDIO</b>	Play or pause	Single click left / right earbud (once earbuds are paired to a device).
	Previous track/next track	Press and hold left / right earbud for 2 seconds.
	Volume +/-	Double click left / right earbud.
	Volume & playlist controls	Use your paired device (such as a smartphone or tablet) to control.

## Charging Your Earbuds & Case

**Note:** *The earbuds will require up to 3 hours docked in their charging case to recharge their batteries. When fully powered, the portable case will provide the earbuds with up to 4 additional charges. Using your earbuds at lower volumes will help prolong the battery life between charges.*

1. Insert the earbuds into their corresponding charging chamber in the case, respectively marked L and R.
2. Magnetic charging connectors should lock earbuds securely into charging chambers. Close the case.
3. Insert the included built-in charging cable into a power source (such as a power bank, AC wall adapter, etc.)
4. You will see the earbuds flash red to indicate that automatic charging has begun. The case's interior LED charge indicator will glow white and show amount of charge in case.
5. When they have finished charging, earbud LEDs will turn off to indicate they are fully charged.

## COMMON PROBLEMS AND SOLUTIONS

### Smart device cannot find Bluetooth earbuds

Check that earbuds power is switched on. If Air X earbuds have not been found after switching power on, restart both earbuds and smart device.

### Problems with Bluetooth earbuds while in use

Re-connect to smart device after turning off and restarting earbuds. Check charge status of earbuds by placing in charge case until LED indicator is on. Then remove and re-connect via Bluetooth to device.

### TWS Earbuds frequently disconnect or make noise when connected

The Bluetooth earbud's power status is probably low and needs to be recharged. There may also be an obstruction between smart device and Bluetooth earbuds, or the distance may be beyond the signal range.

### Cannot switch from single earbud connection to dual earbud connection

Turn off single earbud smart device Bluetooth connection. Turn back on, dual earbuds lights will flash white and blue. Double click one of the earbuds and dual earbuds will be paired.

## EXTENSIVE TROUBLESHOOTING

- A. Power off both Airbuds by pressing and holding the multifunction button for 3 seconds on each Airbud. Power up the Airbuds, after both Airbuds flash red and blue. Double press any one of the Airbud's multifunction buttons and that will pair them together.
- B. Turn off your device's Bluetooth connection. Power off both Airbuds by pressing and holding the multifunction button on each earbud for 3 seconds. Turn on your device's Bluetooth connection.

Power up the Airbuds, after you see both Airbuds flash red and blue. Double press any of Airbud's multifunction buttons. This will pair the Airbuds together.

- C. Press the power button on the charging case, the Airbuds will turn on and pair to each other automatically.