

# AIR X7 True Wireless Sport

Model #: 12991, 13001



## **Auto Power On/Off Earbuds:**

- Take both Earbuds out of the charging case, Earbuds will auto power on and be ready for pairing (Left Earbud indicator will flash red & blue, right Earbud will flash blue only).
- Put both Earbuds back in the charging case, Earbuds will auto power off. Indicator lights will stay red indicating that Earbuds are charging successfully.
- **Note:** If the charging case battery runs out, Earbuds will not auto power on when taking them out of charging case.

## **Troubleshooting**

### **Left & Right Earbuds won't pair with each other:**

**Method 1:** Turn off Earbuds. Then press both Earbuds 5s to enter into pairing mode, they will blink red & blue alternately. Wait about 10 seconds until left Earbud flashes red & blue and right Earbud flashes blue indicating that right & left Earbuds are paired successfully with each other.

**Method 2:** Put both Earbuds back into charging case, then take them out of charging case (Earbuds indicator light will remain red). They will auto power on and be ready for pairing.

### **Earbuds don't show red light while charging:**

1. Earbud lights will turn off automatically after fully charged. Remove Earbuds from case and check if they auto power on. If they don't then try step 2.
2. Dirty charging pins or thimbles will lead to poor contact. Use alcohol and cotton swabs to clean the Earbuds charging pins and charging case thimbles.
3. Charging case or Earbuds totally ran out of battery. Charge the Earbuds and charging case for 20 minutes, if earbuds still don't light red, then revert to step 2.

### **The earbuds cannot connect to the mobile device:**

1. Turn off the mobile device's Bluetooth and the Earbuds. Turn on again and retry.
2. If Earbuds have previously connected to the mobile device, then choose the Earbuds Bluetooth name displayed in the mobile device's Bluetooth connection list to connect.
3. Delete the "AIRX7" connection record displayed on your mobile device's Bluetooth connection list. Retry pairing the "AIRX7" Earbuds to your mobile device.

**When the charging case is fully powered, it will be able to charge Earbuds up to 5 times.**

